Schematic Subprocessors

Last Updated: 2026-04-20

This page lists the third-party subprocessors that Schematic engages to process Customer Data in connection with the Services, as defined in our Data Processing Addendum.

Current Subprocessors

Subprocessor	Legal Entity	Purpose	Location	Categories of Personal Data Processed
Amazon Web Services	Amazon Web Services, Inc.	Cloud infrastructure and hosting	United States (`us-east-1`)	All Customer Data
ClickHouse Cloud	ClickHouse, Inc.	Event and analytics data storage	United States (AWS `us-east-1`)	Customer event and usage data, which may include end-user identifiers
Datadog	Datadog, Inc.	Application observability, logging, and monitoring	United States	Log data, which may include Customer Data

Each subprocessor is bound by a written agreement containing data protection obligations substantially equivalent to Schematic's obligations under the Data Processing Addendum.

Notification of New Subprocessors

Schematic publishes notice of any new Customer Data subprocessor on this page at least **thirty (30) days** before that subprocessor begins processing Customer Data, and sends an email to all subscribers of our notification list at the same time.

Subscribe to updates: https://schematichq.com/subprocessors/subscribe

Customers who designate a notice contact in their Schematic account settings will also receive direct email notification. Customers have the right to object to a new subprocessor as described in Section 6.2 of the Data Processing Addendum.

What does and does not trigger notice

A new Subprocessor triggers notice under Section 6.2 of the DPA. The following do **not** trigger notice:

- Changes to the internal vendors or infrastructure used by an existing subprocessor.
- Changes to an existing subprocessor's corporate structure, affiliates, or legal entity that do not change the nature or location of processing.
- Addition of a subprocessor's capability in a region not used to process Customer Data.

Emergency changes

Schematic may engage a new subprocessor without prior notice where necessary to respond to an urgent security incident, service continuity event, or legal compliance requirement. In that case we will notify you as soon as reasonably practicable.

Service Data Recipients

Separately, Schematic uses additional third-party services (such as analytics, session replay, and CRM tools) to process **Service Data** — information about how authorized users interact with the Schematic product. Schematic acts as an independent controller for Service Data, not as a processor. The recipients of Service Data are disclosed in our Privacy Policy and are not subject to the change-notification commitment above.

Change Log

Date	Change
2026-04-20	Initial publication.

Contact

Questions about this page can be directed to `privacy@schematichq.com`.